

## **Update following the Joint Report from Healthwatch North Yorkshire and Healthwatch York: Accessible Information Report**

### **Summary**

1. This report is for the attention and action of Board members, following presentation of the joint report from Healthwatch North Yorkshire and Healthwatch York on Accessible Information presented to the July meeting.

### **Background**

2. At the July meeting it was agreed an update on progress against recommendations should come back to the Health and Wellbeing Board.

### **Main/Key Issues to be considered**

3. Our report highlights nine principles for organisations, based on the feedback received.

### **Consultation**

4. There has been no further consultation to develop this update.

### **Implications**

5. There are no specialist implications from this report.

### **Financial**

There are no financial implications in this report.

### **Human Resources (HR)**

There are no HR implications in this report.

## **Equalities**

There are equalities implications in this report, as it highlights particular challenges experienced in the main by disabled people.

## **Legal**

There are no legal implications in this report.

## **Crime and Disorder**

There are no crime and disorder implications in this report.

## **Information Technology (IT)**

There are no IT implications in this report.

## **Property**

There are no property implications in this report.

## **Other**

There are no other implications in this report.

## **Risk Management**

There are no risks associated with this report.

## **Recommendations**

6. The Health and Wellbeing Board are asked to:
  - i. Receive this update report
  - ii. Consider the recommendations

Reason: To make sure there is continued focus on how well our health and care system meets the Accessible Information Standard.

## Contact Details

**Author:**

Siân Balsom  
Manager  
Healthwatch York  
01904 621133

**Chief Officer Responsible for the report:**

Siân Balsom  
Manager  
Healthwatch York

**Report  
Approved**



**Date** 03.11.2022

**Wards Affected:** All

All

**For further information please contact the author of the report**

**Background Papers:**

[Accessible-Information-Report-June-2022.pdf \(healthwatchyork.co.uk\)](#)

**Annexes**

Annex A – Update report